

Cancellation Form

To cancel your plan you can phone us for free on 0800 561 4496 between 8am and 8pm, 7 days a week. Calls may be monitored for quality and training purposes. Alternatively, you can write to us by completing the form below and sending it to Domestic & General, Leicester House, 17 Leicester Street, Bedworth, Warwickshire, CV12 8JP.

Your rights to cancel during the cooling off period

The 'cooling off period' is the fourteen (14) day period from receipt of your documentation or from the plan start date, whichever is later. (For some plans this period may be longer; please refer to the plan documentation for full details).

If you change your mind during the cooling off period, you can cancel your plan and we'll refund any fee paid. However, you must pay us for any costs incurred by us in providing you with the service, such as the cost of the call out and any repair (but the charges will not exceed the price of the plan).

Your rights to cancel after the cooling off period

For your rights to cancel after the cooling off period, please refer to your plan documentation.

Title		Full name	
House no.		Address	
		Postcode	
Email address			
Home or mobile telephone number			

Sorry to see you go

So we can ensure that we offer the best possible service, please tell us the main reason you wish to cancel your plan.

Agreement No.

Main reason for cancellation (Please tick one that best applies)

- Too expensive
- Don't see the value of the plan
- Moved house
- No longer have the appliance
- Replaced / intend to replace my appliance
- Have protection elsewhere
- Unhappy with service from Domestic & General
- Unhappy with repair agent service
- Can't remember taking out the plan
- Other (please provide further detail)

If other, please specify:

Further detail on cancellation reason(s) (if applicable)

Please use the section below if you wish to cancel a second plan:

Agreement No.

Main reason for cancellation (Please tick one that best applies)

- Too expensive
- Don't see the value of the plan
- Moved house
- No longer have the appliance
- Replaced / intend to replace my appliance
- Have protection elsewhere
- Unhappy with service from Domestic & General
- Unhappy with repair agent service
- Can't remember taking out the plan
- Other (please provide further detail)

If other, please specify:

Further detail on cancellation reason(s) (if applicable)

Please use the section below if you wish to cancel a third plan:

Agreement No.

Main reason for cancellation (Please tick one that best applies)

- Too expensive
- Don't see the value of the plan
- Moved house
- No longer have the appliance
- Replaced / intend to replace my appliance
- Have protection elsewhere
- Unhappy with service from Domestic & General
- Unhappy with repair agent service
- Can't remember taking out the plan
- Other (please provide further detail)

If other, please specify:

Further detail on cancellation reason(s) (if applicable)

Please use the section below if you wish to cancel a fourth plan:

Agreement No.

Main reason for cancellation (Please tick one that best applies)

- Too expensive
- Don't see the value of the plan
- Moved house
- No longer have the appliance
- Replaced / intend to replace my appliance
- Have protection elsewhere
- Unhappy with service from Domestic & General
- Unhappy with repair agent service
- Can't remember taking out the plan
- Other (please provide further detail)

If other, please specify:

Further detail on cancellation reason(s) (if applicable)

Additional comments you wish to make

I wish to cancel the above agreement

Signature

Date

The protection plan is provided by Domestic & General Services Limited. Registered office: Swan Court, 11 Worple Road, Wimbledon, London SW19 4JS. Registered in England and Wales. Company No 1970780.

The protection policy is provided by Domestic & General Insurance PLC. Registered Office: Swan Court, 11 Worple Road, Wimbledon, London SW19 4JS. Registered in England and Wales, Company No. 485850.

Domestic & General Insurance PLC is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority.